AG TEXAS
FARM CREDIT SERVICES

# System Conversion Weekend / September 2nd –7th, 2022

**Dear AgTexas Farm Credit Member,**

AgTexas is implementing a new internal lending software system that will enhance our operations to better support our members.

While the impacts to customers are minimal, this new system comes with a few changes, you as a member will need to be aware of surrounding cash management and payment processes.

Please note that when we connect the new system, payment processes will be affected from **September 1st through September 6th** and return to business-as-usual September 7th 2022.

Additionally, all AgTexas **branch offices will be closed** Friday, September 2nd to Monday, September 5th. All offices will reopen on Tuesday, September 6th.

You can view this information online:
https://www.agtexas.com/**system-conversion22**/

or scan QR code below...

During the weekend of **Friday, September 2nd**, to **Wednesday, September 7th**, some cash management processes will be affected by the new system installation. Rest assured this will not impact your loan account but may cause delays in processing payments while software transfers take place.

## AG BANKING ONLINE (ABOL)

ABOL payment processing will be down Thursday, September 1st at 2:45 p.m. and will be back on Wednesday, September 7th. Reoccurring transactions scheduled between Friday, September 2nd through Tuesday, September 6th will automatically be processed Wednesday, September 7th. No action is required on behalf of the customer.

Effective September 7th, same-day ACH will be available to ABOL customers. Any transaction that qualifies for same-day ACH will be processed and posted the same-day. If a transaction is submitted through Ag Banking Online by 12:00 pm and is $1,000,000 or less, it qualifies for same-day ACH.

## AUTO DRAFT SYSTEM (PAID)

Our auto draft system (PAID) will not be affected during the new system conversion. Auto draft payments are scheduled to draft within the first 3 business days of the month, so PAID will not be affected.

## FASTCA$H (ACH)

All FastCash transactions must be submitted to your local office by 2:00 p.m. Thursday, September 1st for processing prior to impacts of conversion weekend. FastCash processes will be down Friday, September 2 through Tuesday, September 6.

***Please contact your local office for assistance.***

https://www.agtexas.com/**find-your-branch**/